

## Important Phone Numbers

The Board of Trustees has delegated some administrative responsibilities to other individuals or organizations, as follows:

- Med-Care Management, Inc. is responsible for precertification of Hospital admissions, surgery, mental health and substance abuse treatment, home health care and durable Medical Equipment; and
- Envision/RxOptions is responsible for paying prescription drug claims for actives and non-Medicare eligible retirees.

The chart that follows shows the telephone numbers for the various organizations that provide services under the Plan.

<b>If You Have A Question Or Need Information About:</b>	<b>Call:</b>	<b>Telephone Number:</b>
<b>Eligibility</b>	Fund Office	(630) 668-7260
<b>Medical Benefits</b>	Fund Office	(630) 668-7260
<b>PPO Network Providers</b>	BlueCross BlueShield of Illinois	(800) 571-1043
<b>Precertification</b> (Hospital admission, Outpatient surgery, Home Health Care, Durable Medical Equipment, Mental Health & Substance Abuse treatment)	Med-Care Management, Inc.	(800) 375-9173
<b>Prescription Drug Benefits</b>	Envision/RxOptions	(800) 361-4542
<b>Dental Benefits</b>	Fund Office	(630) 668-7260
<b>Dental PPO Providers</b>	BCBS PPO (DNOA)	(866) 522-6758
<b>Hearing Care Benefits</b> <i>Managed Care</i> <i>Non-Managed Care</i>	Epic Hearing Healthcare Fund Office	(866) 956-5400 (630) 668-7260
<b>Vision Care Benefits</b> <i>Managed Care</i> <i>Non-Managed Care</i>	Eye Med Fund Office	(888) 884-6327 (630) 668-7260
<b>Weekly Loss of Time, Death or AD&amp;D Benefits</b>	Fund Office	(630) 668-7260
<b>SASMI</b>	SASMI	(800) 858-0354

Keep this page with your Summary Plan Description and other Health Plan information.

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